

### **Professional Development**

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# **WHAT? Effective light-hearted learning** Eight 2 hour **online interactive sessions**.

#### **WHO**

Experienced Mediators, FDRPs, Conciliators and other Dispute Resolution Practitioners.

#### WHEN

**Scheduled groups** (4 to 6 participants) are conducted Mondays late afternoon/early evening. Please see the <u>Monday Modules page</u> for current schedules.

Custom groups and one-to-one sessions can be arranged.

#### **COST**

#### **Scheduled Group**

**\$100 to \$110** including GST per 2 hour session per person.

Please see the <u>Monday Modules page</u> for more information.

#### MORE INFORMATION

Visit the <u>Monday Modules page</u> for more information including **face-to-face coaching**, **supervision & mentoring**.

#### MARGARET'S PD PROVIDER EXPERIENCE

Over a 25-year period I have provided Professional Development for Mediators, FDRPs, Barristers, Magistrates, Accreditation Candidates, Family Court Counsellors, Legal Aid lawyers among many people from other backgrounds.

The Professional Development I provide is informed by my 25 years' full-time experience in mediation, conciliation and coaching. My previous enjoyment and success as an educator together with my insights from my earlier career in psychology, add depth and breadth to each session.

My PD is delivered according to best practice adult learning principles.

## MONDAY MODULES FOR EXPERIENCED MEDIATORS

8 weeks, 8 stages, 2 hours/stage

- 1. Mediator's opening comments
- 2. Participants' opening comments
- 3. Mediator's restatement
- 4. Agenda setting
- 5. Issue clarification & exploration
- 6. Option development
- 7. Decision-making
- 8. Reaching & writing agreements

What your colleagues are saying ...

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33

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#### MEDIATION EXPERIENCE

Margaret is widely acknowledged as being among Australia's foremost practitioners. She is an enthusiastic provider of best practice mediation, including Family Dispute Resolution (FDR), for two to thirty participants.

**Interpersonal & Relationship:** Apology, Child Migrant, Defamation, Discrimination, Institutional, Reparative, Reconnection, Sexual Abuse, Youth, Wills

**Business & Commercial:** Business to Business, Bullying, Commercial, Complaints, Contracts, Employment, Franchising, Industrial Relations, Succession, Tax, Tenancy, Insurance, Property, Sexual Harassment, Workplace

**Community & Government:** Apology, Disability, Education, Neighborhood, Sport & Recreation, Telecommunications, Victim-Offender

Family & Extended Family: Aged Care, Child Support, Children's Living Arrangements, Elder, Family Business, Family Dispute Resolution, Parenting, Property, Separation

#### MORE ABOUT PD WITH MARGARET

Margaret has been influential in the development of standards of practice in the Australasian and international arenas.

**Universities** Over a 10 year period Margaret designed, taught and coordinated Dispute Resolution (DR) units in faculties of Law and similar for universities in WA.

**NMAS** Margaret has experience as a trainer for the 5 day National Mediator Accreditation System.

**PD PHILOSOPHY** The business of mediation is serious: all the more reason for the collegial learning of mediation to be lighthearted.

#### HDR PD OFFERED

#### The Professional as the Practitioner

- Thursday Topics: new practitioners
- Monday Modules: experienced practitioners
- Workshops for guided instruction
- Seminars for exploring concepts
- Coaching for accreditation, practice and advanced practice

#### The Professional as the Person

- Mentoring
- Professional clinical supervision
- Debriefing & defusing

#### YOUR PROFESSIONAL OUTCOMES

- Fresh perspectives on practice challenges
- Increase in breadth and depth of mediation skills
- Interventions tailored to each stage of mediation
- Dilemmas and paradoxes and pre-empting them

#### **ACCREDITATIONS**

- Accredited Mediator NMAS
- Accredited Mediator Advanced: Resolution Institute
- Accredited & Registered FDR Practitioner
- Accredited Mediator IMI

#### PROFESSIONAL ROLES & AFFILIATIONS

Margaret actively contributes to the development of Dispute Resolution worldwide. In addition to her Dispute Resolution practice, Margaret has held positions in numerous organisations which directly influence dispute resolution in Australasia, Western Australia and internationally including

- Chair, Resolution Institute, (2007 2017) the Australasian not-for-profit organisation formerly known as LEADR & IAMA serving the community by promoting and facilitating the use of consensual dispute resolution processes.
- Founding member, ADRAC, (Australian Dispute Resolution Advisory Council)
- a Vice Chair, IMI Independent Standards Commission until 2017 which creates and oversees international mediator competency standards

# MORE ABOUT HALSMITH DISPUTE RESOLUTION

Website <a href="https://hebsite.net.au">hdr.net.au</a>

Monday Modules <u>here</u>

Testimonials here

**Blog** Mediation Musings

Twitter @HalsmithDisRes

Each week, you arrive with your curiosity and hypotheses and you leave, inspired, with ideas to consider and interventions with which to experiment.

Your participation in **Monday Modules** further refines your practice toward excellence.