



**Professional Development**

# THURSDAY TOPICS

for new Mediators & FDR Practitioners

- small group
- mediation stages one per week
- knowledge, understanding & skills
- answers to your questions
- tips for tricky moments

## WHAT? Effective light-hearted learning

Eight 2 hour **online interactive sessions**.

## WHO

New Mediators, FDRPs, Conciliators, Registrars, Conferencing Chairs and other Dispute Resolution Practitioners.

## WHEN

**Scheduled groups** (4 to 6 participants) are conducted Thursdays late afternoon/early evening. Please see the [Thursday Topics page](#) for current schedules.

**Custom groups and one-to-one sessions** can be arranged.

## COST

### Scheduled Group

**\$100 to \$110** including GST per session per person.

Please see the [Thursday Topics page](#).

## MORE INFORMATION

Visit the [Thursday Topics page](#) for more information including **face-to-face coaching, supervision & mentoring**.

## MARGARET'S PD PROVIDER EXPERIENCE

Over a 25-year period I have provided Professional Development for Mediators, FDRPs, Barristers, Magistrates, Accreditation Candidates, Family Court Counsellors, Legal Aid lawyers among many people from other backgrounds.

The Professional Development I provide is informed by my 25 years' full-time experience in mediation, conciliation and coaching. My previous enjoyment and success as an educator together with my insights from my earlier career in psychology, add depth and breadth to each session.

My PD is delivered according to best practice adult learning principles.

## THURSDAY TOPICS FOR NEW MEDIATORS

**8 weeks, 8 stages, 2 hours/stage**

1. **Mediator's opening comments**
2. **Participants' opening comments**
3. **Mediator's restatement**
4. **Agenda setting**
5. **Issue clarification & exploration**
6. **Option development**
7. **Decision-making**
8. **Reaching & writing agreements**

**What your colleagues are saying...**



## MEDIATION EXPERIENCE

Margaret is widely acknowledged as being among Australia's foremost practitioners. She is an enthusiastic provider of best practice mediation, including Family Dispute Resolution (FDR), for two to thirty participants.

**Interpersonal & Relationship:** Apology, Child Migrant, Defamation, Discrimination, Institutional, Reparative, Reconnection, Sexual Abuse, Youth, Wills

**Business & Commercial:** Business to Business, Bullying, Commercial, Complaints, Contracts, Employment, Franchising, Industrial Relations, Succession, Tax, Tenancy, Insurance, Property, Sexual Harassment, Workplace

**Community & Government:** Apology, Disability, Education, Neighborhood, Sport & Recreation, Telecommunications, Victim-Offender

**Family & Extended Family:** Aged Care, Child Support, Children's Living Arrangements, Elder, Family Business, Family Dispute Resolution, Parenting, Property, Separation

## MORE ABOUT PD WITH MARGARET

Margaret has been influential in the development of standards of practice in the Australasian and international arenas.

**Universities** Over a 10 year period Margaret designed, taught and coordinated Dispute Resolution (DR) units in faculties of Law and similar for universities in WA.

**NMAS** Margaret is an occasional trainer for the 5 day National Mediator Accreditation System.

**PD PHILOSOPHY** The business of mediation is serious: all the more reason for the collegial learning of mediation to be lighthearted.

## HDR PD OFFERED

### The Professional as the Practitioner

- **Thursday Topics: new practitioners**
- Monday Modules: experienced practitioners
- Workshops for guided instruction
- Seminars for exploring concepts
- Coaching for accreditation, practice and advanced practice

### The Professional as the Person

- Mentoring
- Professional clinical supervision
- Debriefing & defusing

## YOUR PROFESSIONAL OUTCOMES

- Increased professional confidence
- Increased professional satisfaction
- Clarity re core purposes of each stage
- Review of mediation principles

## ACCREDITATIONS

- Accredited Mediator NMAS
- Accredited Mediator Advanced: Resolution Institute
- Accredited & Registered FDR Practitioner
- Accredited Mediator IMI

## PROFESSIONAL ROLES & AFFILIATIONS

Margaret actively contributes to the development of Dispute Resolution worldwide. In addition to her Dispute Resolution practice, Margaret has held positions in numerous organisations which directly influence dispute resolution in Australasia, Western Australia and internationally including

- Chair, Resolution Institute, (2007 – 2017) the Australasian not-for-profit organisation formerly known as LEADR & IAMA serving the community by promoting and facilitating the use of consensual dispute resolution processes.
- Founding member, ADRAAC, (Australian Dispute Resolution Advisory Council)
- a Vice Chair, IMI Independent Standards Commission until 2017 which creates and oversees international mediator competency standards

## MORE ABOUT

### HALSMITH DISPUTE RESOLUTION

Find more about HDR, about Margaret, and about HDR PD at

**Website** [hdr.net.au](http://hdr.net.au)

**Thursday Topics** [here](#)

**Testimonials** [here](#)

**Blog** [Mediation Musings](#)

**Twitter** [@HalsmithDisRes](#)

Each week, you arrive with your questions and observations and you leave, refreshed, with a deeper knowledge and understanding and a broader skill base for the mediation stage in focus.

Your participation in **Thursday Topics** furthers your development toward best practice.